

ILO IT Strategy 2022-25
2022 Workplan (Year 1 of Strategy)
Summary of IT Initiatives

Strategy Outcome / Driver	GB Output	Activity Title	Beneficiary ¹	Category	Status
Outcome 1: A more efficient, agile and responsive ILO	Output 1.1: Enhanced use of automated processes and applications to increase business efficiency	Acquisitions process improvements	Office	Management & Overhead	In-Progress
		ALUSTA - IRIS Interfaces and removal of local AnyERP Windows servers	DDG/MR	Process / App / Technology	In-Progress
		Application Changes for Maritime Conference	DDG/POL	New Service Offering	Completed
		Digitize employment attestations	DDG/MR	Operational Sustainability	In-Progress
		HIIS: Technology Upgrade	DDG/MR	Operational Sustainability	Completed
		IRIS Software Upgrade	Office	Operational Sustainability	In-Progress
		Jira Service Management Implementation - Phase 1	Office	Process / App / Technology	Completed
		Job Processing Request Application Enhancements	DDG/MR	Operational Sustainability	Completed
		Medical Services - JMS Replacement	DDG/MR	Operational Sustainability	In-Progress
		NORMES CEACR workflow	DDG/POL	Process / App / Technology	In-Progress
		PB 24 and Enhancements	DDG/MR	Operational Sustainability	In-Progress
		Procurement Plan Enhancement	DDG/MR	Process / App / Technology	In-Progress
		RELMEETINGS Interpreter's Application - Mass Hire	DDG/MR	Process / App / Technology	In-Progress
		SHIF Online - self service attestations	Office	New Service Offering	Completed
		Strategic Management Replacement Costing	Office	Process / App / Technology	Completed
		Teleworking handling outside of absences	DDG/MR	Process / App / Technology	In-Progress
		Update indexing manual	Office	Strategy / Governance / Policy	In-Progress
	Weeding of Library collections follow-up	Office	Operational Sustainability	Completed	
	Output 1.2: Enhanced use of virtual and mobile technologies to support remote working	Teams Based Call Center	Office	Process / App / Technology Improvement	In-Progress
	Output 1.3: Improved IT management function to deliver a more secure and people-centered service provision	Change management - Defender for servers new version	Office	Operational Sustainability	Completed
		Cybersecurity incident detection and response procedures	Office	Process / App / Technology	Completed
		Jira integration with Sentinel	Office	Risk Management / Mitigation	Completed
		Meraki deployment	DDG/FOP	Process / App / Technology	In-Progress
		Vulnerability management standard operating procedures	Office	Process / App / Technology	Completed

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Outcome 2: A more collaborative, insightful and transparent ILO	Output 2.1: Improved IT platforms and services for teamwork and communication	ILO intranet homepage redesign	DDG/MR	Process / App / Technology	Completed
		Migrate standard SharePoint on-premise collaboration sites to MS Teams	DDG/MR	Operational Sustainability	Completed
	Output 2.2: Improved IT platforms and services for data analysis and knowledge management	Alert: Information resources on Covid-19	Office	Operational Sustainability	Completed
		Care Policy Cost Simulator	DDG/POL	Strategy / Governance / Policy	In-Progress
		Confluence implementation	Office	New Service Offering	Completed
		Content audit: review information clusters in electronic records	Office	Operational Sustainability	In-Progress
		Employment Intensive Investment (ASISTDOC) digital collection of documents	Office	New Service Offering	Completed
		Esploro data management	Office	New Service Offering	In-Progress
		Forced Labor Observatory application enhancements (GSO)	DDG/POL	Process / App / Technology	Completed
		FUNDAMENTALS bibliography to support Research to Action project	Office	New Service Offering	Completed
		Global Care Policy Portal	DDG/POL	Strategy / Governance / Policy	In-Progress
		Linked Open Data	Office	New Service Offering	Completed
		Mapping of UN SDGs to Thesaurus and Taxonomy	Office	New Service Offering	In-Progress
		Mission Reporting Application	Office	New Service Offering	Completed
		R4L Collection Gap Analysis SDG 2	Office	Operational Sustainability	Completed
		Research repository	Office	New Service Offering	In-Progress
		Taxonomy of document types	Office	New Service Offering	Completed
		Output 2.3: Improved IT platforms and services for transparency and reporting	DDG/P Flagship Dashboard	DDG/POL	New Service Offering
	DOI Implementation		Office	New Service Offering	Completed
	Forced Labour Observatory Release3		DDG/POL	Strategy / Governance / Policy	Completed
	Global Accelerator on Jobs and Social Protection for Just Transitions		DDG/POL	New Service Offering	In-Progress
	IATI Data Publishing		Office	Strategy / Governance / Policy	Completed
	Implementation Reporting Dashboard Enhancements		Office	Process / App / Technology	Completed
	Interactive World Map for Employment-Intensive Investment Programme (EIIP) and Public Works Programmes (PWP)		DDG/POL	New Service Offering	Completed
	Migrant Project Map		DDG/FOP	New Service Offering	Completed
	Repository of Knowledge on Cross-Border Social Dialogue		DDG/POL	New Service Offering	Completed
	Share metadata for ILO publications and documents to external collaborators		Office	New Service Offering	In-Progress
	SKILLS Tracker Enhancements		DDG/POL	Process / App / Technology	Completed
	Travel Dashboard changes to accommodate COVID		Office	Process / App / Technology	Completed

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Driver	Risks to information availability, integrity and confidentiality	Active Directory Services upgrade	Office	Risk Management / Mitigation	Completed
		Development of risk-based guidelines and templates to assist Development Cooperation project managers	Office	Risk Management / Mitigation	In-Progress
		Enhancing Managed vulnerability scanning platform	Office	Risk Management / Mitigation	In-Progress
		Establish security baselines and related benchmarking process.	Office	Risk Management / Mitigation	Completed
		ISO 27001 Annual review	Office	Strategy / Governance / Policy	Completed
		Migrate e-Zest hosted sites to an ILO managed solution	Office	Operational Sustainability	In-Progress
		Performance of a risk assessment and security testing of the IoT network supporting physical security	Office	Strategy / Governance / Policy	In-Progress
		Replace HQ backbone network	Office	Risk Management / Mitigation	Completed
		Replace WiFi controllers at HQ	Office	Risk Management / Mitigation	In-Progress
		Review of ILO's cybersecurity framework	Office	Strategy / Governance / Policy	Completed
		Risk assessment, analysis and management process improvement.	Office	Process / App / Technology	Completed
		Upgrade of Departmental Windows 2012 Servers	Office	Risk Management / Mitigation	Completed
		Other	Management & Administration	Complete Fixed Assets reporting and assessment of all tangible and intangible IT assets.	DDG/MR
Coordinate the estimates for the 2024-25 IT Chargeback costs.	DDG/MR			Management & Overhead	In-Progress
Pilot x-ray as test management tool linked to Jira	Office			Process / App / Technology	In-Progress
Prepare P&B 2024-25	Office			Management & Overhead	Completed

Status	Total
Completed	40
In-Progress	29
Grand Total	69

Category	Total
New Service Offering	18
Operational Sustainability	13
Process / App / Technology	18
Risk Management / Mitigation	9
Strategy / Governance / Policy	8
Management & Overhead	3
Grand Total	69