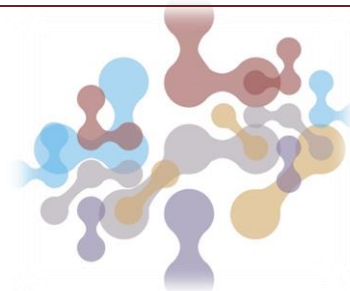


# Reforms and innovations in labour administration:

Efficiency and outreach  
8-10 December 2015



## Tuesday 8 December

08:00 – 08:30	Registration
08:30 – 08:45	Opening of the seminar by <b>Mr Moussa Oumarou</b> , Director, Governance and Tripartism Department (GOVERNANCE), ILO
08:45 – 09:00	Welcome by <b>Mgr Michaela Marksová</b> , Minister of Labour and Social Affairs, Czech Republic
09:00 – 09:30	Introduction of the seminar's programme and themes by <b>Mr Ludek Rychly</b> , GOVERNANCE
09:30 – 10:00	Coffee Break

### *Session 1: Reforms of labour administration I*

Introduction and moderator: **Prof Jason Heyes**

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| 10:00 – 11:45 | <ul style="list-style-type: none"><li>• <b>Prof Christopher King</b>: Reforms of workforce development programs in the USA;</li><li>• <b>Prof Timo Weishaupt</b>: Implementation of the statutory minimum wage and measures to integrate migrants in the German labour market</li><li>• <b>Mr Tibor Szana</b>: Lessons from creation of the enforcement and inspection sector in DoL, South Africa;</li><li>• <b>Dr Thomas Hastings</b>: Restructuring of government departments and public agencies in Ireland</li></ul> |
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12:00-13:00 Lunch

### *Session 2: Reforms of labour administration II*

Moderator: **Dr Thomas Hastings**

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| 13:00 – 14:30 | <ul style="list-style-type: none"><li>• <b>Mr Jose Luis Daza Perez</b>: Administrative reforms in Spain: Recent evolution of labour inspection structures</li><li>• <b>Prof Jason Heyes</b>: Recent labour administration reforms in the UK</li><li>• <b>Mgr Miriam Kotrusová</b>: Restructuring of the public employment services in the Czech Republic</li><li>• <b>Mr Sarkar Kingshuk</b>: Lessons from recent reforms in India. Challenges of coordination between the central and state governments</li></ul> |
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14:30 – 15:00 Coffee Break

### *Session 3: ICT: Benefits, challenges and applications in labour administration I*

Introduction and moderator: **Mr Ludek Rychly**

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| 15:00 – 16: 45 | <ul style="list-style-type: none"><li>• <b>Ms Anna Galazka</b>: Results of the ILO survey on ICT use in labour administration: Benefits, challenges and policy lessons of effective use of new technologies</li><li>• <b>Prof Robert Cameron</b>: Experience with IT service providers in South Africa</li><li>• <b>Prof Christopher King</b>: ICT in provision of services by US DoL , USA</li><li>• <b>Mr Christian Pochet</b>: IT tools used in investigation of social fraud in Belgium</li></ul> |
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17:30 – 20:00 *Walk and bus excursion in the Old Town of Prague and the Prague Castle (optional).  
Meeting in the lobby of the hotel at 17:30*

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## Wednesday 9 December

### *Session 4: ICT: Benefits, challenges and applications in labour administration II*

Introduction and moderator: Ms. Anna Galazka

08:30 – 10:00

- **Prof Sunil Chandrasiri:** Introduction of mobile devices in labour inspection in Sri Lanka
- **Mr Nicolas Levintow:** ICT in US DoL management
- **Mr Abdulla M Al-Mullahi:** Protection of wages and other IT applications in the Ministry of Manpower (Oman)
- **Ms Aya Jaafar :** National Labour Gateway (KSA) and similar applications in GCC countries

10:00 – 10:30

Coffee Break

### *Session 5: Performance management in labour administration*

Introduction and moderator: Mr Ludek Rychly

10:30– 12:00

- **Prof Robert Cameron:** Strength and weaknesses of PM system in South African DoL
- **Prof Christopher King:** Lessons from four decades of performance measuring in workforce development programmes in the USA
- **Prof Jason Heyes:** Performance management in HSE (UK)
- **Mr José Luis Daza Perez:** Performance management in Spanish labour administration

12:00-13:00

Lunch

### *Session 6: Labour administration challenges and innovations in developing countries: Findings from the field*

Moderator: Mr Ludek Rychly

13:00 – 14:15

- Panelists: **Mr Limpho Mandoro, Mr René Robert, Mr Amin Al Wreidat and Mr Fazel Ahmad Bahrami**

14:15 – 14:45

Coffee Break

### *Session 7: Data, statistics, research: impact on policy making*

Introduction and moderator: Prof Jason Heyes

14:45 – 16: 15

- **Mr Joaquim Pinto Nunes:** Harmonization of LI statistics (ILO project)
- **Prof Christopher King:** Collaboration between academia and labour administration in the USA
- **Mgr Miriam Kotrusova:** Social science and policy making in the Czech Republic
- **Mr Sarkar Kingshuk:** Academic research in the field of labour in India

17:00 – 18:00

Cocktail: Bar area of the K&K Hotel

21:30 -

Jazz event at the Reduta Jazz Club (Narodni Street 20, Praha 1): **Milan Svoboda Quartet**  
[www.milansvoboda.com/en/milan-svoboda-quartet](http://www.milansvoboda.com/en/milan-svoboda-quartet)  
(Optional)

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**Thursday 10 December**

## ***Session 8: Informal economy and unregistered work***

Introduction and moderator: **Prof Jason Heyes**

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| 08:30 – 10:00 | <ul style="list-style-type: none"><li>• <b>Mr Sarkar Kingshuk:</b> Recent measures to extend labour administration to cover informal economy workers in India</li><li>• <b>Dr Ramani Gunatilaka:</b> Formalizing informal workers in Sri Lanka</li><li>• <b>Mr Joaquim Pinto Nunes:</b> Experience from ILO compliance projects in selected countries</li><li>• <b>Mr Jose Luis Daza Perez:</b> Legal framework and practical measures towards undeclared workers in Spain</li></ul> |
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10:00 – 10:30      Coffee Break

## ***Session 9: Tools for technical cooperation***

Introduction and moderator: **Mr Limpho Mandoro**

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| 10:30 – 11:30 | <ul style="list-style-type: none"><li>• <b>Prof Jason Heyes:</b> Comparative developments in labour administration and Training toolkit for LI</li><li>• <b>Mr Ludek Rychly:</b> Working paper on strategic planning and performance management, Guide to Ministries of labour and a new book on labour administration reforms and innovations</li><li>• <b>Ms Maria Luz Vega:</b> ILO/EU joint tools, studies and perspectives of collaboration</li><li>• <b>Mr Joaquim Pinto Nunes:</b> Perspectives of technical cooperation in the biennium 2016-2017</li></ul> |
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## ***Session 10: Report from the meeting and the way forward***

Moderator: **Mr Ludek Rychly**

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| 11:30 – 12:30 | <ul style="list-style-type: none"><li>• <b>Prof Jason Heyes:</b> Labour administration as a sub-discipline of public administration: creation of a collaborative network</li><li>• <b>Dr Thomas Hastings:</b> Draft Report from the workshop</li><li>• <b>Mr Moussa Oumarou:</b> Conclusions and follow-up</li></ul> |
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