

ILO-ITU Staff Health Insurance Fund

Report on the operations of the Fund in 2004

The present report is hereby submitted to the executive heads of ILO and ITU and to the insured persons, pursuant to article 4.7.1(i) of the Regulations.

1. Composition of the Management Committee in 2004

1.1. Pursuant to article 4.1 of the Regulations, the Management Committee was composed of the following titular (T) and substitute (S) members. An asterisk (*) next to the name indicates that this committee member also served on the Standing Subcommittee (established under article 4.7.2 of the Regulations).

Representing insured persons

ILO

Mr. Philippe Egger * (T)
Ms. Mireille Ecuivillon (T)
Mr. J. François Santarelli * (T)
Ms. Ursula Kulke (S)
Ms. Xenia Scheil-Adlung (S)
Ms. Irene Cross (S)

ITU

Mr. Jacques Bacaly * (T) – **Chairperson**
Mr. David Broadhurst (S)

Representing the Executive Heads

ILO

Ms K. Kamioka (T) – **Vice-Chairperson**
Mr. C. Agbavwe (T)
Ms. Chantal Pelvey (T)
Mr. T. Geckeler* (S)
Ms A. Drouin (S) *as of 29 November 2004*

ITU

Mr. D. J. Goossen (T) *until 28 June 2004*
Mr. M. Rolland (T) *as of 29 June 2004*
Ms. R. Lewis-Einhorn* (S) *until 28 June 2004*
Ms. M. Wilson* (S) *as of 29 June 2004*

2. Financial situation

2.1. Assets and liabilities

2.1.1. As at 31 December 2004, the Fund had assets valued at US\$48,624,609 and

liabilities of US\$9,476,140, of which 92.9 per cent is accrued liability for unsettled claims. The *Assets and liabilities statement* is attached as **Annex I**. It provides details on assets, liabilities and the balance of the Guarantee Fund at the end of 2004 together with comparative figures for 2003.

2.2. Results of operating activities

The *Income and expenditure statement* is attached as **Annex II**.

- The first part of **Annex II** reflects the Fund's operating transactions. Total contributions received in 2004 amounted to US\$30,099,024. Total benefits paid in 2004 amounted to US\$35,907,731. The net operating deficit amounted to US\$5,938,673.
- The second part of **Annex II**, under the heading "Investment transactions", reflects the result of the Guarantee Fund investments. In 2004 the Fund recorded a net income from investment transactions of US\$3,156,177 including gains on currency trading of US\$2,227,314. More details on investment performance are provided in section 2.3 of the present report.
- In summary, the deficit of US\$2,782,495 from operating and investment activities was mitigated by the revaluation gain of US\$5,773,770 which resulted in the net surplus of US\$2,991,275.
- The average contribution per contributing member (excluding voluntarily covered dependants) in 2004 was US\$4,551.88 compared with US\$4,276.47 in 2003 (i.e. a 6.4 per cent increase in relation to 2003).

The average amount of benefits paid per contributing member (excluding voluntarily covered dependants) was US\$5,458.66 in 2004 compared with US\$4,844.42 in 2003 (i.e. a 12.7 per cent increase in relation to 2003). The sharp increase in benefits paid reflects the overall adverse development of medical expenses in Switzerland, driven principally by high utilization and continued cost increases.

- A continued downward trend in the exchange rate of the US dollar against the

Swiss franc had an additional impact on the Fund's operating result. The average exchange rate of the US dollar to the Swiss franc moved from 1.35 in 2003 to 1.25 in 2004, representing a 7.41 per cent downward shift in the exchange rate.

2.3. Investments

2.3.1. With effect from November 2003, by decision of the Management Committee, management of the SHIF's investment portfolio became the sole responsibility of Crédit Suisse Asset Management Ltd. CSAM) of London. CSAM was originally appointed as manager in 1991.

2.3.2. The portfolio is composed mainly of medium- and long-term fixed income securities and is 100 per cent hedged to the Swiss franc, although investments are held in a variety of currencies.

2.3.3. As at 31 December 2004, the book value of the portfolio was US\$48,290,888, whilst its market value was US\$47,303,953.

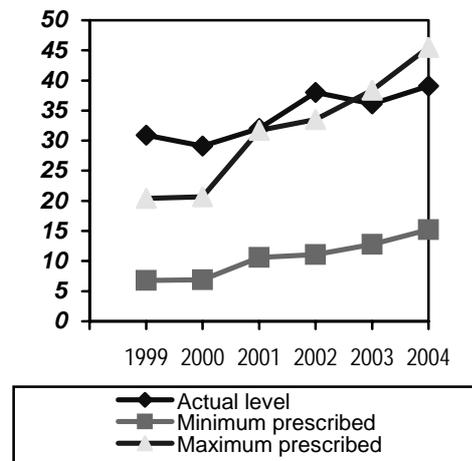
- The investment-base currency is the Swiss franc although the accounting currency for the Fund is the US dollar. The dollar figure quoted for externally managed portfolios therefore depends on the exchange rates used to convert year-end balances (US\$1 = CHF 1.30 at 31 December 2003, US\$1 = CHF 1.14 at 31 December 2004).
- Investment performance for the year 2004 based on market values and expressed in Swiss francs was approximately 3.58 per cent. Management fees charged were a fixed percentage of the market value of the portfolio, paid quarterly in arrears.

2.4. Guarantee Fund

2.4.1. Article 3.8 of the Regulations sets the level of the Guarantee Fund at between one-sixth (= six months) and one-half (= 18 months) of Fund expenditure over the previous three financial years.

- The Guarantee Fund balance amounted to US\$39,148,470 at year-end of 2004 compared with US\$36,157,195 at year-end 2003 (see Annex III). Thus, the level of the Guarantee Fund at 31 December 2004 remains above the statutory minimum level of US\$15,172,027. At US\$8,800,000, accrued liability for unsettled claims remained level compared with 2003. This, along with the net 2004 surplus of US\$2,991,275 had a positive impact on the 2004 Guarantee Fund balance.

Figure 1. SHIF Guarantee Fund (US\$ million)



2.5. Accrued liability for unsettled claims

2.5.1. It has been the practice to establish accrued liability for unsettled claims, given that the Fund's financial reporting for the operational activities is done on a cash basis rather than on an accrual basis. This liability was set at US\$8,800,000 at the end of 2003 (same as was set at the end of 2002). This amount appears under item 2 of liabilities in the *Assets and liabilities statement* (Annex I) as "Accrued liability for unsettled claims".

2.5.2. The table hereunder provides details concerning the amount of benefits paid in 2004 for expenses incurred in previous years. This shows that the accrued liability established at the end of the year 2003 was sufficient to cover the claims incurred in 2003, settled in 2004. It is considered, therefore, that there is no need to revise this amount for the time being.

Figure 2. Summary of benefits paid in 2004 for expenses incurred in previous years

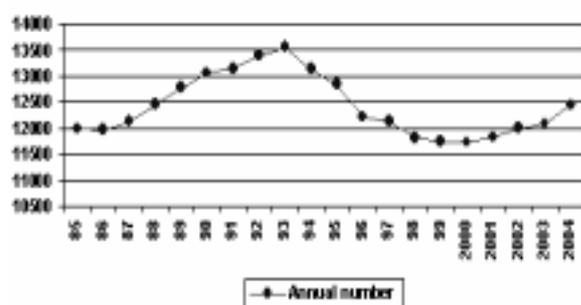
Year of treatment	Benefits paid in 2004 in US\$
2000	6 408
2001	18 803
2002	155 965
2003	7 727 502
Total	7 908 678
Total accrued liability at the end of 2003	8 800 000

3. Trends in membership

3.1. Overall trend

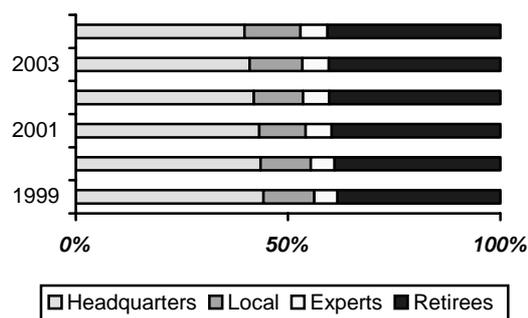
3.1.1. The total number of persons insured on 31 December 2004 was 12,442 as against 12,085 on 31 December 2003 (excluding voluntarily covered dependants).

Figure 3. Number of insured persons 1985-2004 (excluding voluntarily covered dependants)



3.1.2. This membership was composed of 6,238 contributing members and 6,204 automatically covered dependants (see **Annex V** for details). The percentage of distribution of insured persons between the ILO and ITU was respectively 75.9 per cent and 24.1 per cent. The proportion of members who are retired persons remained stable and stood at 40.7 per cent of all contributing members in 2004.

Figure 4. Composition of contributing members (relative shares)



3.2. Automatically covered dependants

3.2.1. The number of dependants stood at 6,204 in 2004 as against 6,029 in 2003. The number of automatically covered dependants per active contributing member was 1.30 in 2003 and 1.32 in 2004, whereas the 2004 figure for retired contributing members remained identical to the 2003 figure of 0.53.

3.3. Voluntarily covered dependants

3.3.1. The number of voluntarily covered dependants stood at 740 at the end of 2004. A summary of the annual and cumulative results of this group for the years 1997 through 2004 is set out in **Annex IV**. Under article 3.5 of the Fund's Regulations, contribution rates in respect of voluntarily covered dependants have to be set so as to make this group self-supporting, with no contribution being paid by the organizations for this category of insured persons. The increase in the contribution rates effective 1 July 2004 translated into a 108 per cent year-end loss ratio, a significant improvement over the 2003 year-end loss ratio of 120 per cent.

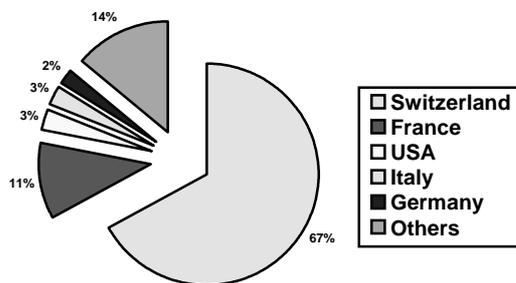
4. Benefits statistics

4.1. Trends in expenditure

4.1.1. The *total benefits paid* amounted to US\$35,907,731 in 2004 compared with US\$31,040,332 in 2003. Benefits paid showed an increase of 15.7 per cent. The increase in the amount of benefits paid is the main consequence of high utilization rate by beneficiaries and also reflects the aging of insured members and the increase in health costs in Switzerland. Benefits paid in reimbursement of costs incurred in

Switzerland represent almost two-thirds of the total, as reflected in figure 5.

Figure 5. Distribution by providing country for reimbursements made in 2004



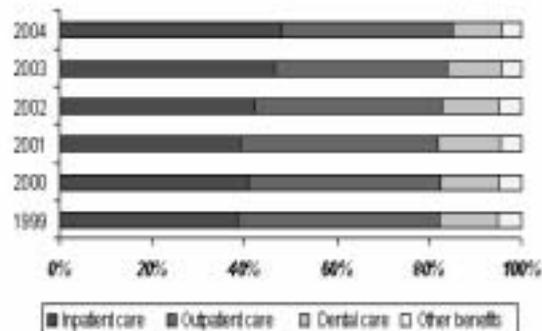
- In 2004 the benefits paid per contributing member (excluding voluntarily covered persons) amounted to US\$5,458.66. The benefits paid per insured person (excluding voluntarily covered persons) amounted to US\$2,736.79.
- The 2004 loss ratio for the headquarters' officials and field staff category of insured person was 85.4 per cent, versus 84.2 per cent in 2003. That for the experts' category was 79.2 per cent, versus 67.8 per cent in 2003. That for the retirees' category was 165.6 per cent, versus 154.1 per cent in 2003.
- Medical care provided in hospitals constituted the single largest item of expenditure, accounting for 29.9 per cent of the 2004 total. Doctors' fees constituted the second largest item of expenditure, amounting to 12.9 per cent of the 2004 total. The third largest item of Fund expenditure was medication, amounting to 11.9 per cent of the 2004 total, followed closely by dental care 10 per cent of the 2004 total.
- The detailed expenditure items are presented as per type of reimbursable benefits according to the Schedule of benefits in **Annex VI**. The amount of benefits paid sorted according to the three major categories of expenditure (inpatient care, outpatient care and dental care) is presented in figure 6.

The **inpatient** category comprises the benefits for all types of institutional care. This relates in particular to hospitalization

for treatment, examination or diagnosis, nursing care, post-operative convalescence and cures, including accommodation and medical care.

The **outpatient** category comprises doctors' fees, psychiatry and psychoanalysis, medical imagery, laboratory tests, prescribed medications, physiotherapy.

Figure 6. Relative share of costs by major category (% of total)



4.2. Supplementary benefits

4.2.1. Pursuant to article 2.5 of the Regulations, the Fund pays supplementary benefits to members who have incurred expenditure above a US dollar threshold per family per year. The amount of supplementary benefits paid in 2004 was US\$2,357,505 compared with US\$1,811,161 in 2003. This increase is due to the continued weakness of the US dollar against the Swiss franc, which made it possible for a larger number of insured persons residing in Switzerland to reach the US dollar-based threshold for supplementary benefits.

4.3. Maximum annual liability and most expensive claims

4.3.1. In the course of the year under review, 63 families submitted claims for approved medical expenses totalling between US\$50,000 and US\$74,999. Twenty-seven families submitted claims for approved medical expenses totalling between US\$75,000 and US\$99,999. Seventeen families submitted claims for approved medical expenses exceeding US\$100,000.

4.3.2. Benefits paid to families (107 families in the year under review) submitting claims for approved medical expenses in excess of US\$50,000 totalled US\$8.9 million in 2004. This represents an increase of 43.5 per cent over 2003 and 140.5 per cent over 2002.

4.3.3. In 2004, the Fund's maximum annual liability per family remained set at US\$150,000. Seven families submitted claims for approved medical expenses exceeding the Fund's maximum annual liability. One family submitted claims for approved medical expenses exceeding US\$200,000 and two families submitted claims for approved medical expenses exceeding US\$300,000.

4.3.4. The Management Committee approved all expenditures in excess of the Fund's maximum annual liability per family.

5. Administration

- **Fund secretariat** – Mr. Satoru Tabusa (Chief of the Policy and Administration Branch in the ILO Human Resources Development Department) continued in his position as acting Executive Secretary of the SHIF during 2004. Mr. Luca Bormioli continued in his position as officer-in-charge of the day-to-day operations of the secretariat. The Management Committee renewed efforts to fill the vacant Executive Secretary position in 2004 and selected the executive search firm Korn Ferry to assist. Mr. Clifford Kunstler was recruited as Executive Secretary, beginning 1 February 2005.
 - **Medical Adviser** – In the course of the year under review, the Management Committee decided that the role of SHIF Medical Adviser should be separated from that of the Organization's (ILO and ITU) Medical Adviser and that a Medical Adviser be appointed solely for SHIF. The Management Committee also decided that, in the interest of maintaining confidentiality, SHIF medical and claims files be separated from the administrative medical files and used to conduct Fund business only and not be shared with the Organizations, for example in connection with a staff compensation claim.
- Based on a proposal submitted by the secretariat and pursuant to article 4.13 of the Fund's Regulations, the Management Committee appointed Doctor J. Hardiman as the Fund's Medical Adviser. Dr. Hardiman was recruited as an ILO external collaborator with the prior approval of the Executive Heads of the ILO and ITU.
- **Audit** – Pursuant to article 4.14 of the SHIF Regulations, the United Kingdom National Audit Office and Swiss Federal Audit Office have been jointly appointed the SHIF's External Auditors for an initial period of three years, commencing with the audit of the 2004 financial year. The 2004 External Audit was not completed at the time of publishing. The figures included in the present report are therefore unaudited.
 - **Claims settlement** – During the period under review, the Fund's claims processing units continued to operate on a no-backlog basis. The Fund's Claims Adjusters processed 48,543 claims (ILO, ITU and TURIN combined) in 2004, up 3.5 per cent from 46,915 in 2003. They examined a total of 143,799 invoices.
 - **IRIS implementation** – The secretariat was actively involved in the preparatory work for the 2005 IRIS deployment with respect to the IRIS-HIIS interfacing.
 - **Activities of the Management Committee** – The Management Committee met five times in 2004. It monitored the functioning of the secretariat and the Fund's financial situation. The following issues are worth highlighting in view of their importance:
 - **Financial equilibrium:** The Management Committee continued to closely monitor the Fund's financial situation and examined, on the basis of proposals made by its Working Group, various measures to propose to the Members and the Organizations in preparation for the coming two biennia. The Management Committee was informed about the Administrations' proposed budget increases relative to the employers' shares of contributions for the coming

biennium. These are expected to prove adequate to meet minimum Guarantee Fund requirements in 2006 and 2007. However, the Management Committee noted that additional contribution adjustments will be required for the 2008-09 biennium.

- **Actuarial study:** The management Committee appointed Hewitt Associates S.A. as Actuaries to carry out a study into the long-term financial trends of the Fund. The Actuaries found that a 54 per cent increase in contribution rates would be necessary to ensure the Fund's financial equilibrium in the long run. This finding was taken into consideration by the Management Committee's working group on the Fund's financial equilibrium.
- **Schedule of benefits:** In view of the continued increase in health-care costs in Switzerland and the continued weakness of the US dollar against the Swiss franc, the Management Committee decided that, as from 1 April 2004, Code 2.2 of the Schedule of Benefits should be modified to include Switzerland in the same maximum approved expenses category as Canada and the United States.
- **Voluntarily covered dependants:** contribution rates in respect of voluntarily covered dependants were reviewed. The Management Committee decided to increase the contributions as from 1 July 2004. Monthly contributions were increased from US\$120 to US\$170 for children, from US\$320 to US\$360 for spouses and from US\$530 to US\$700 for

parents and parents-in-law. The Management Committee resolved to apply another rate increase from 1 July 2005 should the 2004 rate increase prove insufficient to comply with article 3.5 of the Regulations.

- **Agreements with health-care providers:** (at headquarters) the Fund's secretariat continued to foster cooperation with its counterparts at CERN, UNOG, WHO and WIPO in negotiating with health-care providers. A new agreement with Clinique La Colline was finalized for implementation in 2005. An agreement with Hôpital de la Tour has been renewed for 2005 with some improvements over earlier agreements.
- **IRIS-HIIS Integration:** The Management Committee actively sought assurance from IRIS Project that the transition to IRIS will be implemented with minimum interruption to SHIF services. A meeting with IRIS Project representatives was held on 23 June 2004 to address the Management Committee's concerns.

5.1. Activities of the Standing Subcommittee

- **Special cases:** Special cases correspond to situations which require interpretation of the Regulations and Administrative Rules, or which call for exceptions thereto, in accordance with articles 1.7 or 2.2(3) of the SHIF Regulations. They are studied by the Standing Subcommittee, which reports to the Management Committee. The Standing Subcommittee met once in 2004 and dealt with five special cases.

Two special cases required that the Subcommittee focus on Codes 2.6 (Long-term nursing services at home) and 6 (Transport costs) of the Schedule of Benefits. Although the Subcommittee found no grounds for exceptional reimbursement of excluded non-medical care or non-covered transport costs under these codes, it did propose that the Management Committee revisit the wording of Code 6.

- **Fraud:** During the period under review, two members were found to have submitted fraudulent insurance claims. The Management Committee decided to apply a sanction of forfeiture of entitlement to benefits as per article 2.11 (“Forfeiture and suspension of benefits”) of the SHIF Regulations.

Jacques Bacaly,
Chairperson.

Clifford Kunstler,
Executive Secretary.

Geneva, 3 October 2005.

ANNEX I

ILO-ITU Staff Health Insurance Fund
Assets and Liabilities Statement as at 31 December 2004

(in US dollars)

ASSETS		ILO	ITU	Total 2004	Total 2003
1. Cash	Term deposits		199,497	199,497	5,238,794
2. Debtors	Advances and other Accounts Receivable	125,429	8,796	134,224	127,458
3. Investments	Held with CSAM	34,655,048	13,635,840	48,290,888	40,138,404
	Held with JPMF	-	-	-	(278,605)
TOTAL		34,780,477	13,844,133	48,624,609	45,226,053
LIABILITIES					
1. Creditors	Prepaid contributions	322,590	-	322,590	268,857
	Other creditors	353,550	-	353,550	-
2. Accrued liability for unsettled claims		6,300,000	2,500,000	8,800,000	8,800,000
TOTAL		6,976,140	2,500,000	9,476,140	9,068,857
EXCESS OF ASSETS OVER LIABILITIES		27,804,337	11,344,133	39,148,470	36,157,195
SHIF Guarantee Fund					
	Balance brought forward from previous year	25,574,209	10,582,985	36,157,194	37,824,157
	Total Surplus/(Deficit) for the year	2,230,128	761,147	2,991,275	(1,666,962)
Balance of GUARANTEE FUND at 31 December		27,804,337	11,344,133	39,148,470	36,157,195

THESE FIGURES ARE SUBJECT TO AUDIT

ANNEX II

ILO-ITU Staff Health Insurance Fund
Income and Expenditure Statement for the year ended 31 December 2004

(in US dollars)

OPERATING TRANSACTIONS		ILO	ITU	Total 2004	Total 2003
1. Contributions received	Active Staff	5,272,741	2,114,632	7,387,372	6,804,062
	Organizations	5,146,185	2,031,404	7,177,589	6,649,980
	Experts	669,547	99,474	769,021	693,002
	Organizations	630,204	99,474	729,679	660,833
	Retired/survivors	3,035,063	1,075,253	4,110,317	3,696,817
	Organizations	6,070,126	2,150,507	8,220,633	7,393,634
	Voluntary	1,185,392	519,022	1,704,414	1,415,079
	TOTAL CONTRIBUTIONS	22,009,258	8,089,766	30,099,024	27,313,406
2. Benefits paid	Active Staff	8,557,258	3,881,652	12,438,910	11,328,368
	Experts	1,110,407	77,117	1,187,525	917,568
	Retired/survivors	15,190,947	5,233,770	20,424,717	17,091,904
	Voluntary	1,263,963	592,617	1,856,579	1,702,492
	TOTAL BENEFITS	26,122,575	9,785,156	35,907,731	31,040,332
3. Net Surplus/(Deficit) in Contributions Income over Benefits paid		(4,113,317)	(1,695,390)	(5,808,707)	(3,726,926)
4. Increase/(Decrease) in accrued liability for unsettled claims		-	-	-	2,600,000
5. Exchange gains/(losses)		(79,152)	(50,813)	(129,966)	(91,925)
6. Net operating surplus/(deficit)		(4,192,469)	(1,746,203)	(5,938,673)	(6,418,851)
INVESTMENT TRANSACTIONS					
7. Interest & other income received		988,745	378,957	1,367,702	1,630,378
8. Capital gains/(losses) on investment sold		(201,856)	(78,501)	(280,357)	199,115
Sub-total		786,889	300,456	1,087,345	1,829,493
9. Gains/(losses) on currency trading:					
	On purchase and sales	1,603,667	623,648	2,227,314	(2,098,713)
	On revaluation	-	-	-	-
Sub-total		1,603,667	623,648	2,227,314	(2,098,713)
Total investment income		2,390,555	924,104	3,314,659	(269,220)
10. Expenditure:					
	Investment management fees	111,383	43,316	154,698	130,138
	Sundry expenses	3,783	-	3,783	11,565
Total investment expenditure		115,166	43,316	158,482	141,703
11. Net income/(loss) on investments		2,275,389	880,788	3,156,177	(410,923)
12. Net surplus/(deficit)		(1,917,080)	(865,415)	(2,782,495)	(6,829,774)
13. Revaluation gain/(loss) on assets & liabilities		4,147,208	1,626,562	5,773,770	5,162,812
NET RESULT FOR THE YEAR		2,230,128	761,147	2,991,275	(1,666,962)

THESE FIGURES ARE SUBJECT TO AUDIT

ANNEX III

Guarantee Fund 1999-2004* / Fonds de garantie entre 1999 et 2004*

(in US\$)

Année comptable / Accounts year	1999	2000	2001	2002	2003	2004
Fonds de garantie / Guarantee Fund	30 963 757	29 184 544	32 050 022	37 824 157	36 157 195	39 148 470
Prestations versées / Benefit expenditure	20 676 071	21 069 924	21 816 590	24 084 102	31 040 332	35 907 731
Niveau <i>Minimum</i> statutaire / <i>Minimum</i> level	6 806 864	6 928 843	10 593 764	11 161 769	12 823 504	15 172 027
Niveau <i>Maximum</i> statutaire / <i>Maximum</i> level	20 420 593	20 786 530	31 781 293	33 485 308	38 470 522	45 516 082
Ratio niveau effectif /niveau maximal Ratio: actual level / maximum level	1.52	1.40	1.01	1.13	0.93	0.86
Taux de change CHF / US\$ en fin d'année CHF / US\$ exchange rate at year end	1.59	1.76	1.65	1.49	1.30	1.14

* Traduit en franc suisse, le niveau du Fonds s'élève à **47 004 353 CHF** au 31.12.2003 contre **CHF 44 629 255** au 31.12.2004 (US\$ 1= CHF 1.30 au 31.12.2003 ; US\$ 1 = CHF 1.14 au 31.12.2004).

* Translated into Swiss francs, the level of the Fund was **CHF à 47 004 353** at 31.12.2003 and **CHF 44 629 255** at 31.12.2004 (US\$ 1= CHF 1.30 at 31.12.2003; US\$ 1 = CHF 1.14 at 31.12.2004).

ANNEX IV

**Voluntarily covered dependants (VCD): Summary of annual
and cumulative results 1997-2004**

**Personnes à charge volontairement protégées (PVP):
Récapitulation des résultats annuels et cumulatifs 1997-2004**

Année / Year	Nombre de PVP / Number of VCD	Cotisations / Contributions (US\$)	Prestations / Benefits (US\$)	Solde / Operational balance (US\$)	Résultats cumulatifs / Cumulative result	Prestations versées par dollar cotisé / Benefit paid per dollar contributed
1997	551	980 454	818 123	162 331	162 331	0.83
1998	583	1 072 319	865 139	207 180	369 511	0.81
1999	637	1 086 552	957 017	129 535	499 046	0.88
2000	661	1 145 744	1 301 601	(155 857)	343 189	1.13
2001	723	1 249 596	1 320 989	(71 395)	271 794	1.05
2002	706	1 315 628	1 391 197	(75 569)	196 225	1.05
2003	736	1 415 079	1 702 492	(287 413)	(91 188)	1.20
2004	740	1 704 414	1 856 579	(152 165)	(243 353)	1.08

ANNEX V

Membership of the Fund 2000-2004 / Affiliation à la Caisse 2000-2004
(Voluntarily covered dependants excluded / excepté les personnes à charge volontairement protégées)

Catégorie/Category	Membres cotisants / Paying members					Personnes à charge / Dependants					Total (Personnes assurées / insured persons)				
	2000	2001	2002	2003	2004	2000	2001	2002	2003	2004	2000	2001	2002	2003	2004
Moyenne de l'année/Year's average															
<i>ILO/IT</i>															
Siège/Headquarters	1 624	1 630	1 569	1 615	1 678	1 985	1 981	1 882	1 964	2 097	3 609	3 611	3 451	3 579	3 773
Bureaux extérieurs/External offices	667	622	669	733	804	1 214	1 118	1 221	1 217	1 305	1 881	1 740	1 890	1 950	2 109
Personnel de mission/Field project personnel	292	314	318	344	369	363	409	434	414	434	655	723	752	758	803
Anciens fonctionnaires et survivants/Former officials and survivors	1 680	1 747	1 793	1 835	1 886	948	986	999	994	993	2 628	2 733	2 792	2 829	2 879
TOTAL	4 263	4 313	4 349	4 527	4 737	4 510	4 494	4 536	4 589	4 829	8 773	8 807	8 885	9 116	9 566
<i>ITU/UIT</i>															
Siège/Headquarters	888	900	918	862	801	1 028	1 043	1 054	1 024	962	1 916	1 943	1 972	1 886	1 763
Bureaux extérieurs/External offices	19	18	24	19	20	23	19	29	26	24	42	37	53	45	44
Personnel de mission/Field project personnel	37	46	48	35	26	73	95	103	68	43	110	141	151	103	69
Anciens fonctionnaires et survivants/Former officials and survivors	571	582	601	613	654	318	320	336	322	346	889	902	937	935	1 000
TOTAL	1 515	1 546	1 591	1 529	1 501	1 442	1 477	1 522	1 440	1 375	2 957	3 023	3 113	2 969	2 876
<i>ILO-BIT/ITU-UIT</i>															
Siège/Headquarters	2 512	2 530	2 487	2 477	2 479	3 013	3 024	2 936	2 988	3 059	5 525	5 554	5 423	5 465	5 538
Bureaux extérieurs/External offices	686	640	693	752	824	1 237	1 137	1 250	1 243	1 329	1 923	1 777	1 943	1 995	2 153
Personnel de mission/Field project personnel	329	360	366	379	395	436	504	537	482	477	765	864	903	861	872
Anciens fonctionnaires et survivants/Former officials and survivors	2 251	2 329	2 394	2 448	2 540	1 266	1 306	1 335	1 316	1 339	3 517	3 635	3 729	3 764	3 879
TOTAL	5 778	5 859	5 940	6 056	6 238	5 952	5 971	6 058	6 029	6 204	11 730	11 830	11 998	12 085	12 442

ANNEX VI

Benefit statistics, 2000-2004 / Statistiques des prestations, 2000-2004

Nature des prestations / Types of benefit	Prestations versées (US\$) / Benefits paid (US\$)				
	2000	2001	2002	2003	2004
TOTAL	21 778 200	21 108 044	24 243 752	31 002 992¹	36 118 294¹
Honoraires de médecins / Doctors' services	4 254 923	3 943 835	3 750 392	4 175 410	4 657 760
Laboratoire, radio et autres tests / X-rays, laboratory and other tests	912 015	995 143	1 307 756	1 599 173	1 925 623
Traitements spéciaux / Special treatments	850 929	702 820	666 608	869 572	990 472
Psychanalyse et psychothérapie / Psychoanalysis and psychotherapy	376 746	370 597	371 690	505 170	629 182
Salle commune à prix forfaitaire / Public ward at global fee	925 993	602 565	691 560	1 403 843	1 763 104
Frais séjour en hôpital / Hospital accommodation – Frais séjour en clinique / Clinic accommodation	1 198 397	980 218	1 105 797	1 386 931	1 593 381
Soins médicaux / Medical care	5 545 609	5 164 506	6 576 266	9 195 989	10 785 557
Convalescence postopératoire / Post-operative convalescence	149 881	82 642	74 401	130 982	176 121
Autres convalescences ou cures / Other convalescences and cures	24 501	39 462	34 189	34 022	24 244
Soins infirmiers / Nursing care	991 139	1 024 818	1 266 197	1 425 547	1 920 132
Médicaments prescrits / Prescribed medicaments	2 721 165	2 626 361	3 186 033	3 748 133	4 286 466
Soins dentaires / Dental care	2 757 574	2 676 269	2 881 310	3 416 005	3 607 317
Appareils optiques: verres / Optical appliances: lenses	557 873	527 939	612 866	709 707	784 284
Appareils optiques: montures / Optical appliances: frames	185 637	174 964	191 979	190 582	197 642
Appareils acoustiques / Hearing aids	101 551	70 428	106 480	121 787	124 109
Autres appareils / Other appliances	147 439	119 060	126 045	169 825	195 665
Transports médicaux / Medical travel	50 858	35 811	56 698	75 743	76 557
Frais funéraires / Funeral costs	25 972	27 331	28 033	33 410	23 172
Prestations supplémentaires / Supplementary benefits	888 216	943 275	1 209 452	1 811 161	2 357 505
Parité moyenne / Exchange rate average US\$ / CHF	1,50	1,69	1,68	1,35	1,25

¹ The difference with the total shown in the Income and Expenditure Statement (ANNEX II) is due to the recovery of benefits paid in advance for medical expenses related to service incurred sickness/third party liable.

La différence par rapport au montant qui figure dans le relevé des recettes et des dépenses (ANNEXE II) est due à la récupération des prestations versées comme avances pour frais médicaux imputables au service/tiers responsable.