

ILO–ITU Staff Health Insurance Fund

**Report on the operations of the Fund
in 2009**

The present report is hereby submitted to the executive heads of the ILO and ITU and to the insured persons, pursuant to article 4.7.1(i) of the Regulations.

Composition of the Management Committee in 2009

1. Pursuant to article 4.1 of the Regulations, the Management Committee was composed of the following titular (T) and substitute (S) members. An asterisk (*) next to the name indicates that this Committee member also served on the Standing Subcommittee (established under article 4.7.2 of the Regulations).

Representing the insured persons

ILO

Ms Mireille Ecuillon * (T)
Mr Jean-François Santarelli * (T)
Mr Chris Baron (T)
Mr Philippe Marcadent (S)
Ms Chantal Amine * (S)
Ms Xenia Scheil-Adlung (S)

ITU

Mr Michel Rolland * (T)
Chairperson
Mr David Broadhurst (S)

Representing the executive heads

ILO

Mr Charles Agbavwe (T)
Mr Tilmann Geckeler * (T)
Mr Satoru Tabusa * (T)
Mr Fikri Gurzummar (S)
Ms Anne Drouin * (S)
Mr Giuseppe Zefola (S)

ITU

Ms Marianne Wilson * (T)
Vice-Chairperson
Mr Antoine Dore (S)

Financial situation

Assets and liabilities

2. As at 31 December 2009, the Fund had assets valued at US\$56.3 million and

liabilities of US\$13.8 million, of which 95.5 per cent accrued liability for claims incurred but not received (IBNR). The Guarantee Fund balance stood at US\$41.4 million and the reserve for derivatives at US\$1.1 million. More details on IBNR are provided in paragraphs 19 to 21 of this report.

3. Derivatives provide the SHIF with protection against the exchange risk associated with bond investments. The value of derivatives depends on that of an underlying financial asset. The calculation of a derivative's market value for accounting purposes relies on pricing models that take into account a benchmark value such as an interest or exchange rate, a financial index or a commodity price.

4. The Assets and Liabilities Statement is attached as Annex I. The statement provides year-end details on assets, liabilities and the balance of the Guarantee Fund, together with prior year comparative figures. In line with the new accounting policy adopted in 2008, the Fund's investments are now recorded at market value rather than at cost and unrealized gains and losses on forward currency contracts are now reported as either a derivative asset or a derivative liability.

Results of operating activities

5. The Income and Expenditure Statement is attached as Annex II.

6. The first part of Annex II reflects the Fund's operating transactions. Total contributions received in 2009 amounted to US\$52.0 million, compared with US\$50.3 million in 2008. Total benefits paid in 2009 amounted to US\$46.9 million, compared with US\$45.9 million in 2008. The net operating surplus amounted to US\$4.3 million in 2009. This net operating surplus takes into account an IBNR increase of US\$800,000.

7. The second part of Annex II, under the heading "Investment transactions", reflects the result of the Guarantee Fund investments. Following a net income from investment transactions of US\$2.8 million in 2008, the Fund again recorded an income of US\$3.2 million in 2009. Gains on currency trading of US\$2.4 million were recorded in 2009, compared with losses of US\$330,122 in 2008. More details on investment performance are provided in paragraphs 11 to 16 of this report.

8. Revaluation gains and losses on assets and liabilities are the result of exchange rate fluctuations of all the currencies, other than the US dollar, in which assets and liabilities are held. A revaluation gain of US\$1.2 million was recorded in 2009, compared with the US\$352,698 revaluation loss in 2008.

9. The Fund recorded a net operating surplus of US\$4.3 million in 2009, compared with a US\$2.3 million net operating surplus in 2008. The operating surplus was compounded by the aforementioned revaluation gain, as well as by net income from investment transactions. The Fund thus recorded an overall net gain of US\$8.7 million in 2009, versus a 2008 overall net gain of US\$4.8 million.

10. The average contribution per contributing member (insured person) in 2009 was US\$7,634, up 6.7 per cent from US\$7,152 in 2008. (Details relative to benefits are provided in paragraphs 28 to 36 of this report.)

Investments

11. In 2009, the ILO's Investment Committee continued to monitor the Fund's investments portfolio and to deliver guidelines and benchmarks on behalf of the Management Committee to the entity charged with the management of the Fund's investment portfolio. From 1 July 2009, Aberdeen Asset Management took over responsibility for management of the Fund's investment portfolio from Crédit Suisse Asset Management Ltd (CSAM) of London.

12. The portfolio is composed mainly of medium- and long-term fixed income securities and is hedged to the Swiss franc, although investments are held in a variety of currencies.

13. As at 31 December 2009, the market value of the portfolio was US\$48,437,001 (including US\$555,556 of accrued interest), compared with a 2008 market value of US\$43,975,482 (including US\$622,557 of accrued interest). Derivative assets totalled US\$1,076,140 at 31 December 2009 versus US\$4,220,129 in 2008.

14. Investments are held in various currencies and are translated into US dollars at the United Nations operational rate of exchange effective at 31 December.

15. Over the calendar year 2009, the return on the investment portfolio, based on market values and expressed in Swiss francs, was 0.96 per cent. Management fees charged were a fixed percentage of the market value of the portfolio, paid quarterly in arrears.

16. Aberdeen Asset Management has commented as follows on the 2009 investment performance:

Financial markets in general enjoyed a strong recovery from the gloom and doom sentiment of the first quarter of 2009. The improvement in sentiment since then has caused government bond yields to rise as investors switched into higher yielding, cheaply priced, non-government bonds and equity markets; and on fears that central banks would respond to stronger economic activity by raising interest rates. As a result these other so-called "risk assets" produced much higher absolute returns compared to government bonds over the period under review. In the debt markets high yield bonds and emerging market debt produced the strongest returns followed by investment grade non-government bonds.

The portfolio has benefited from a small exposure to high-quality investment grade non-government bonds; over the year the extra yield and the steady spread narrowing of these bonds relative to governments has made a positive contribution to returns. Government bond yields and yield curves were range bound for most of the second half of the year after the initial increase in the first half of 2009. Between January and June we added value by being underweight duration. In the rest of the year we traded the range both long and short as yields fell and increased. In addition we have added value by our underweight bond exposure in Greece, Spain, Ireland and Italy; as the bond markets are beginning to focus on the budget deficits and potential low growth in the peripheral European economies.

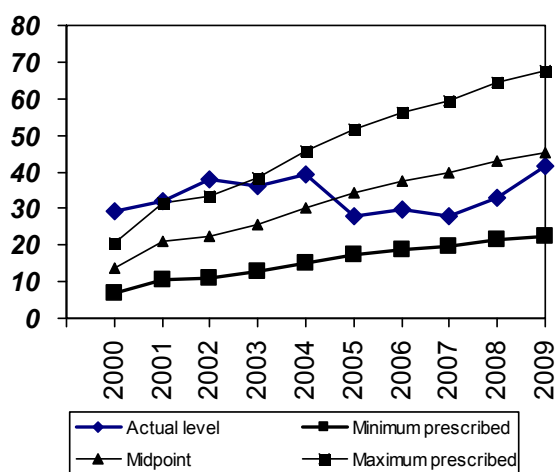
Over the 12 months to 31 December 2009, the investment portfolio achieved a total return before fees of 0.96 per cent, whereas the benchmark achieved a return of 0.43 per cent, an out performance of 0.53 per cent.

Guarantee Fund

17. Article 3.8 of the SHIF Regulations sets the level of the Guarantee Fund at between one sixth (= six months) and one half (= 18 months) of Fund expenditure over the previous three financial years.

18. The Guarantee Fund balance amounted to US\$41.4 million at year-end 2009, compared with US\$32.7 million at year-end 2008 (see Annex I). The level of the Guarantee Fund at 31 December of the year under review remained above the statutory minimum level of US\$22.6 million. However, that balance remained slightly (8.2 per cent) below the 2009 midpoint of US\$45.1 million.

Figure 1. SHIF Guarantee Fund (US\$ million)



Accrued liability for claims incurred but not received (IBNR)

19. The method used for calculating the IBNR provision is represented in paragraph 6(e) of the notes to the financial statements for the year ending 31 December as follows:

At the end of each financial period, a provision is made representing amounts yet to be claimed in respect of the financial period under review. For the 2009 financial period, the provision has been calculated based on the comparison between actual claims incurred but not received (IBNR) reported to end February of the year+1 financial period and actual end February experience recorded for prior years. The IBNR provision is the higher of: (i) the average percentage of IBNR reported in prior years, applied to actual IBNR reported to end February of the year+1 financial period and projected out to a year-end IBNR result; and (ii) the average percentage representing IBNR versus year-1 claims reported in prior years, applied to actual IBNR reported to end February of the year+1 financial period and projected out to a year-end IBNR result. As for the 2009 financial period, the IBNR provision has been calculated earlier than in prior years, the IBNR results have been adjusted to reflect the difference between the actual number of claims

received at the end of February 2010 and the average number of claims received at the end of February in prior years. Any difference between the provision calculated and actual claims paid is reflected in the financial statements of the period in which it becomes known.

20. Accrued liability for claims incurred prior to, or during the year under review, but not received by 31 December, appear under item 2 of “Liabilities” in the Assets and Liabilities Statement (Annex I) as “Accrued liability for unsettled claims”.

21. The table hereunder provides details concerning the accrued IBNR liability amount shown in Annex I as “Accrued liability for unsettled claims”. The method of IBNR calculation was audited by the SHIF’s External Auditors for the year 2006. This method has remained unchanged for following years.

Figure 2. Summary of benefits paid in 2009 for claims incurred in prior years

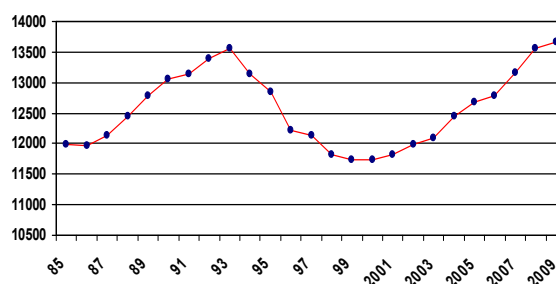
Insurance year	Benefits paid (US\$)
Years prior to 2007	92 657
2007	327 597
2008	12 000 358
IBNR at year-end 2009 (actual)	12 420 612
IBNR at year-end 2009 (forecast)	12 400 000
Variance actual IBNR vs forecast	-20 612
IBNR at year-end 2010 (forecast)	13 200 000
IBNR increase	800 000

Trends in membership

Overall trend

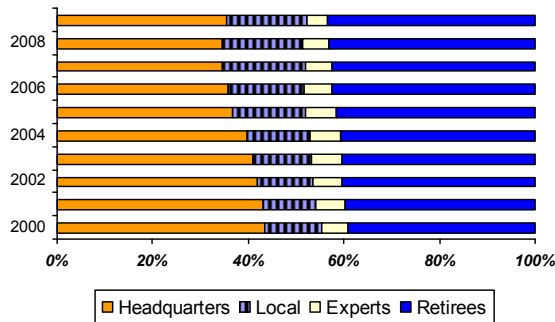
22. The total number of persons insured on 31 December of the year under review (excluding voluntarily covered dependants) was 13,669, compared with 13,554 on 31 December 2008.

Figure 3. Number of insured persons 1985–2009 (excluding voluntarily covered dependants)



23. In 2009, the number of insured persons contributing to the Fund was 6,811 (see Annex V for details). The distribution of insured persons was 76.3 per cent ILO versus 23.7 per cent ITU. The proportion of retired insured persons grew from 43.0 per cent of all insured persons in 2008 to 43.6 per cent in 2009.

Figure 4. Composition of the body of insured persons



Automatically covered dependants

24. The number of dependants (excluding voluntarily covered dependants) stood at 6,858 in 2009, versus 6,832 in 2008. The number of automatically covered dependants per active insured person was 1.41 in 2009, level with 2008. The number of automatically covered dependants per retired insured person was 0.49 in 2009, also level with 2008.

Voluntarily covered dependants

25. The number of voluntarily covered dependants stood at 647 at year-end 2009, down from 654 at the end of 2008. At year-end 2009, the number of voluntarily covered children was 525 (81.1 per cent of the total), the number of voluntarily covered spouses was 104 (16.07 per cent of the total) and the number of voluntarily covered parents and parents-in-law was 17 (2.6 per cent of the total).

26. A summary of the annual and cumulative results of this group for the years 2000 through 2009 is set out in Annex IV. The five-year cumulative loss for the voluntarily covered dependants' category stands at US\$130,387. The five-year cumulative loss for the voluntarily covered parents and parents-in-law segment is US\$667,278, representing a 158.1 per cent five-year loss ratio. Benefits paid in respect of voluntarily covered parents and parents-in-law over the past five years amount to US\$1,816,369, representing 16.0 per cent of

total benefits paid in respect of voluntarily covered dependants.

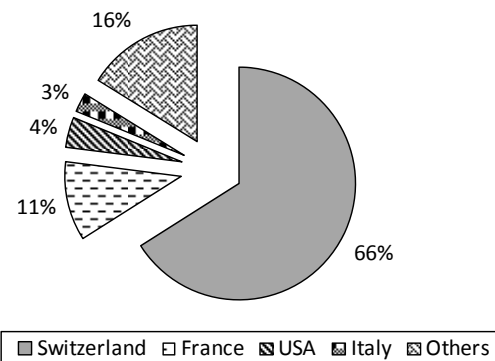
27. Under article 3.5 of the Fund's Regulations, contribution rates in respect of voluntarily covered dependants have to be set so as to make this group self-supporting, with no contribution being paid by the organizations for this category of protected persons. An increase in contribution rates in respect of voluntarily covered dependants became effective on 1 April 2009 and the group was self-supporting during the period under review, producing a 92.0 per cent loss ratio.

Benefits statistics

Trends in expenditure

28. Total benefits paid increased from US\$45.9 million in 2008 to 46.9 million in 2009. Benefits in 2009 were thus up 2.3 per cent over the prior year. Benefits paid in reimbursement of costs incurred in Switzerland represent some two-thirds of the total, as reflected in figure 5 below.

Figure 5. Distribution by providing country for reimbursements made in 2009



29. In 2009, the benefits paid per contributing member (insured person) amounted to US\$6,559, up from US\$6,453 in 2008. These figures do not include benefits paid in respect of persons covered under article 1.6 ("Voluntarily covered dependants") of the SHIF Regulations. Benefits paid per person protected by the Fund (excluding voluntarily covered dependants) in 2009 amounted to US\$3,268, compared with US\$3,200 in 2008. During the period under review, the yearly

increase in benefits paid per insured person averaged 1.64 per cent.

30. The overall loss ratio for the period under review was 90.2 per cent, level with 2008. This loss ratio does not take into account contributions received and benefits paid in respect of persons covered under article 1.6 (“Voluntarily covered dependants”) of the SHIF Regulations. The 2009 loss ratios per category of insured persons were 58.4 per cent (active staff category) and 127.9 per cent (retiree category). The 2008 loss ratios for the active staff and retiree categories were 62.0 per cent and 123.1 per cent respectively.

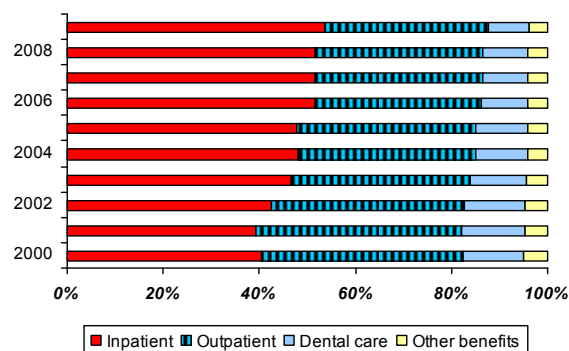
31. In the year under review, medical care provided in hospitals constituted the single largest item of expenditure, accounting for 35.8 per cent of the 2009 total. Doctors’ services and medication constituted the second and third largest items of expenditure, respectively accounting for 12.4 and 11.9 per cent of the year total, while dental care and nursing care accounted respectively for 8.4 and 7.5 per cent of the total. There was no material variance in 2009 expenditure percentages compared with prior year expenditure percentages.

32. Benefit expenditure is detailed in Annex VI. Figure 6 shows the relative benefit volumes in each of the three major categories of expenditure (inpatient care, outpatient care and dental care). Inpatient care accounted for 53.5 per cent of the 2009 total claim volume and outpatient care for 34.2 per cent of the total claim volume. There continues to be a slow increase in the benefit volume associated with inpatient care as a percentage of the total benefit volume. Over a five-year period, this percentage has itself increased by 12.2 per cent.

33. The **inpatient category** comprises the benefits for all types of institutional care. This relates in particular to hospitalization for treatment, examination or diagnosis, nursing care, post-operative convalescence and cures, including accommodation and medical care.

34. The **outpatient category** comprises doctors’ fees, psychiatry and psychoanalysis, medical imagery, laboratory tests, prescribed medications, physiotherapy.

Figure 6. Relative benefit volumes per major category of expenditure (% of total)



Supplementary benefits

35. Pursuant to article 2.5 of the SHIF Regulations, the Fund pays supplementary benefits where approved expenses in respect of an insured person and his/her dependants exceed a yearly US dollar threshold. The amount of supplementary benefits paid over the period under review was US\$3,005,372 versus US\$2,954,994 in 2008. Supplementary benefit expenditure represented 6.4 per cent of total benefits paid in 2009, level with the 2008 percentage.

36. Supplementary benefits were received by 631 insured persons in 2009 versus 684 insured persons in 2008. In 2009, 86.5 per cent of supplementary benefits were paid to insured persons who are retirees versus 86.9 per cent in 2008.

Maximum annual liability and large claims

37. At year-end 2009, 1,392 families had submitted claims with approved medical expenses totalling over US\$10,000, compared with 1,420 families at year-end 2008. Of these, 54 families had submitted claims with approved medical expenses exceeding US\$100,000, level with 2008.

38. In 2009, the Fund’s maximum annual liability per family remained set at US\$150,000. With the approval of the Management Committee, this maximum annual liability was exceeded in 15 cases.

Administration

39. **External audit** – Pursuant to article 4.14 of the SHIF Regulations, the Office of the Auditor General of Canada and the Swiss

Federal Audit Office, jointly appointed the SHIF's External Auditors, carried out an audit of the Fund's financial statements for the financial year ended 31 December 2009. The External Auditors jointly issued an unqualified audit opinion. The financial statements and the independent auditor's report have been posted on the SHIF website and can be accessed using the following link:

<http://www.ilo.org/public/english/bureau/pers/shif/fs09.pdf>.

40. Claims settlement – The period under review ended with an unsettled (regardless of cause) claim balance of 3.2 per cent of the total number of claims submitted for reimbursement. The Fund's Claims Adjusters processed 51,911 claims (ILO, ITU and ILO/ITC Turin combined) versus 51,565 claims in 2008. A total of 161,723 invoices was examined in 2009 versus 164,019 in 2008. Claims settled at the ILO represented 77.4 per cent of the total. Claims settled at the ITU represented 22.6 per cent of the total

41. Main activities of the Management Committee – The Management Committee met five times in 2009. It monitored the functioning of the secretariat and the Fund's financial situation. The following issues are highlighted in view of their importance:

Voluntarily covered dependants: To improve financial results in respect of persons insured under article 1.6 of the SHIF Regulations, the Management Committee decided to increase monthly contributions as follows from 1 April 2009:

- Voluntarily covered child: from US\$190 to US\$240.
- Voluntarily covered spouse: from US\$400 to US\$510.
- Voluntarily covered parent or parent-in-law: from US\$1,000 to US\$1,310.

Michel Rolland
Chairperson

Clifford Kunstler
Executive Secretary

Geneva, 20 October 2010

The Management Committee continued its review of the provisions governing articles 1.6 and 3.5 of the Fund's Regulations and Administrative Rules. Amendments to certain conditions of eligibility and insurance, in particular in respect of secondary dependants (parents and parents-in-law), were considered, as well as alternatives to the existing method of establishing financial equilibrium. The Management Committee commissioned an actuarial study aimed at assessing the financial impacts of changes to the conditions of eligibility and insurance.

Schedule of benefits: During the period under review, the Management Committee examined avenues for the revision of Code 2.2 ("Accommodation in a hospital or clinic") of the SHIF Administrative Rules. These revisions are aimed at ensuring that, where a global charge is made in respect of inpatient treatment, the portion of that charge attributed to accommodation efficiently reflects usual, customary and reasonable accommodation costs.

42. Activities of the Standing Subcommittee:

- **Special cases:** Special cases correspond to situations which require interpretation of the Regulations and Administrative Rules, or which call for exceptions thereto, in accordance with articles 1.7 or 2.2(3) of the SHIF Regulations. They are examined by the Standing Subcommittee, which reports to the Management Committee. The Standing Subcommittee met twice in 2009 and examined 26 special cases.
- **Fraud:** No fraudulent insurance claims were found to have been submitted during the period under review.

ANNEX I

ILO-ITU Staff Health Insurance Fund
Assets and Liabilities Statement as at 31 December 2009

(in US Dollars)

ASSETS		ILO	ITU	Total 2009	Total 2008
1. Cash	Term deposits	-	-	-	-
2. Debtors	Advances and other accounts receivable	318'925	7'444	326'369	253'102
	Other debtors	6'043'348	430'553	6'473'901	1'417'655
3. Investments	Held with Aberdeen Asset Management	37'931'462	9'949'983	47'881'445	43'352'925
	Derivative assets	882'435	193'705	1'076'140	4'220'129
4. Other	Accrued investment income	436'477	119'079	555'556	622'557
TOTAL		45'612'647	10'700'764	56'313'411	49'866'368
LIABILITIES					
1. Creditors	Prepaid contributions	547'476	-	547'476	470'524
	Other creditors	57'836	12'692	70'528	54'366
2. Accrued liability for unsettled claims		9'504'000	3'696'000	13'200'000	12'400'000
TOTAL		10'109'312	3'708'692	13'818'004	12'924'890
EXCESS OF ASSETS OVER LIABILITIES		35'503'335	6'992'072	42'495'407	36'941'478
SHIF Guarantee Fund					
	Balance brought forward from previous year	26'990'691	5'730'658	32'721'349	27'961'919
	Total surplus/(deficit) for the year	7'630'209	1'067'709	8'697'918	4'759'430
Guarantee Fund Balance		34'620'900	6'798'367	41'419'267	32'721'349
Reserve for Derivatives					
	Balance brought forward from previous year	3'333'902	886'227	4'220'129	170'059
	Adjustment for derivative assets for the year	(2'451'467)	(692'522)	(3'143'989)	4'050'070
Reserve for Derivatives Balance		882'435	193'705	1'076'140	4'220'129
RESERVE AND FUND BALANCE at 31 December		35'503'335	6'992'072	42'495'407	36'941'478

ANNEX II

ILO-ITU Staff Health Insurance Fund
Income and Expenditure Statement for the year ended 31 December 2009

(in US Dollars)

OPERATING TRANSACTIONS		ILO	ITU	Total 2009	Total 2008
1. Contributions received	Active staff including experts	10'099'188	3'391'201	13'490'389	13'001'640
	Active staff - Organizations	10'012'039	3'338'210	13'350'249	12'790'095
	Retired/survivors	5'560'996	2'010'483	7'571'479	7'427'590
	Retired/survivors - Organizations	11'121'173	4'020'967	15'142'140	14'855'182
	Voluntary	1'691'266	748'239	2'439'505	2'195'825
TOTAL CONTRIBUTIONS		38'484'662	13'509'100	51'993'762	50'270'332
2. Benefits paid	Active staff including experts	10'863'595	4'820'534	15'684'129	15'980'640
	Retired/survivors	21'485'464	7'564'573	29'050'037	27'420'005
	Voluntary	1'458'001	786'601	2'244'602	2'510'305
	Less: Recoveries from third parties	(58'768)	(922)	(59'690)	(25'536)
TOTAL BENEFITS		33'748'292	13'170'786	46'919'078	45'885'414
3. Net surplus/(deficit) in contributions income over benefits paid		4'736'370	338'314	5'074'684	4'384'918
4. Increase/(decrease) in accrued liability for unsettled claims		700'000	100'000	800'000	2'100'000
5. Exchange gains/(losses)		(2'900)	(585)	(3'485)	10'763
6. Sundry expenses		1'209	-	1'209	793
7. Net operating surplus/(deficit)		4'032'261	237'729	4'269'990	2'294'888
INVESTMENT TRANSACTIONS					
8. Interest & other income received		1'258'751	284'364	1'543'115	1'512'311
9. Capital gains/(losses) on investment sold		501'406	110'065	611'471	413'320
10. Unrealized gains/(losses) on investment		(1'030'465)	(226'200)	(1'256'665)	1'369'813
Sub-total		729'692	168'229	897'921	3'295'444
11. Gains/(losses) on currency trading:					
On purchase and sales		1'991'608	431'405	2'423'013	(330'122)
Sub-total		1'991'608	431'405	2'423'013	(330'122)
Total investment income		2'721'300	599'634	3'320'934	2'965'322
12. Expenditure:					
Investment management fees		116'191	23'427	139'618	148'082
Total investment expenditure		116'191	23'427	139'618	148'082
13. Net income/(loss) on investments		2'605'109	576'207	3'181'316	2'817'240
14. Net surplus/(deficit)		6'637'370	813'936	7'451'306	5'112'128
15. Revaluation gain/(loss) on assets & liabilities		992'839	253'773	1'246'612	(352'698)
NET RESULT FOR THE YEAR		7'630'209	1'067'709	8'697'918	4'759'430

Annex III

Guarantee Fund 2000-2009
(in US dollars)

Accounts year	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
Guarantee Fund	29'184'544	32'050'022	37'824'157	36'157'195	39'148'470	28'096'763	29'539'253	27'961'919	32'721'349	41'419'267
Benefit expenditure	21'069'924	21'816'590	24'084'102	31'040'332	35'907'731	36'260'292	40'111'730	42'560'551	45'885'414	49'919'078
Minimum level	6'928'843	10'593'764	11'161'769	12'823'504	15'172'027	17'201'393	18'713'292	19'822'095	21'426'283	22'560'841
Maximum level	20'786'530	31'781'293	33'485'308	38'470'522	45'516'082	51'604'178	56'139'876	59'466'286	64'278'848	67'682'523
Ratio: actual level/maximum level	1.40	1.01	1.13	0.93	0.86	0.54	0.53	0.47	0.51	0.61
Swiss franc to US dollar exchange rate at year-end	1.76	1.65	1.49	1.30	1.14	1.31	1.21	1.12	1.19	1.00

Annex IV

Voluntarily covered dependants (VCD): Summary of annual and cumulative results 2000-2009

Year	Number of dependants covered	Contributions received (US dollars)	Benefits paid (US dollars)	Operational balance	Cumulative result	Benefit paid per US dollar contributed
2000	661	1'145'744	1'301'601	-155'857	-155'857	1.13
2001	723	1'249'596	1'320'989	-71'393	-227'250	1.05
2002	706	1'315'628	1'391'197	-75'569	-302'819	1.05
2003	736	1'415'079	1'702'492	-287'413	-590'232	1.20
2004	740	1'704'414	1'856'579	-152'165	-742'397	1.08
2005	704	2'034'409	2'000'673	33'736	-708'661	0.98
2006	666	2'061'438	2'035'428	26'010	-682'651	0.99
2007	660	2'072'721	2'143'277	-70'556	-753'207	1.03
2008	654	2'195'825	2'510'305	-314'480	-1'067'687	1.14
2009	647	2'439'505	2'244'602	194'903	-872'784	0.92
TOTAL		17'634'359	18'507'143			1.05

ANNEX V

Membership of the Fund 2000-2009
(voluntarily covered dependants excluded)

Category	Paying members										Dependants										Total insured persons									
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
ILO																														
Headquarters and Field project personnel	1'916	1'944	1'887	1'959	2'047	1'882	1'828	1'827	1'877	1'857	2'348	2'390	2'316	2'378	2'531	2'344	2'289	2'285	2'363	2'368	4'264	4'334	4'203	4'337	4'578	4'226	4'117	4'112	4'240	4'225
External offices	667	622	669	733	804	957	1'027	1'143	1'128	1'159	1'214	1'118	1'221	1'217	1'305	1'595	1'635	1'833	1'964	1'955	1'881	1'740	1'890	1'950	2'109	2'552	2'662	2'976	3'092	3'114
Former officials and survivors	1'680	1'747	1'793	1'835	1'886	1'963	2'025	2'060	2'143	2'180	948	986	999	994	993	989	1'031	1'048	1'083	1'098	2'628	2'733	2'792	2'829	2'879	2'952	3'056	3'108	3'226	3'278
TOTAL	4'263	4'313	4'349	4'527	4'737	4'802	4'880	5'030	5'148	5'196	4'510	4'494	4'536	4'589	4'829	4'928	4'955	5'166	5'410	5'421	8'773	8'807	8'885	9'116	9'566	9'730	9'835	10'196	10'558	10'617
ITU																														
Headquarters and Field project personnel	925	946	966	897	827	842	811	799	796	800	1'101	1'138	1'157	1'092	1'005	1'027	1'000	994	1'030	1'046	2'026	2'084	2'123	1'989	1'832	1'869	1'811	1'793	1'826	1'846
External offices	19	18	24	19	20	18	25	27	29	28	23	19	29	26	24	25	41	43	45	38	42	37	53	45	44	43	66	70	74	66
Former officials and survivors	571	582	601	613	654	689	714	736	749	787	318	320	336	322	346	350	356	357	347	353	889	902	937	935	1'000	1'039	1'070	1'093	1'096	1'140
TOTAL	1'515	1'546	1'591	1'529	1'501	1'549	1'550	1'562	1'574	1'615	1'442	1'477	1'522	1'440	1'375	1'402	1'397	1'394	1'422	1'437	2'957	3'023	3'113	2'969	2'876	2'951	2'947	2'956	2'996	3'052
ILO/ITU																														
Headquarters and Field project personnel	2'841	2'890	2'853	2'856	2'874	2'724	2'639	2'626	2'673	2'657	3'449	3'528	3'473	3'470	3'536	3'371	3'289	3'279	3'393	3'414	6'290	6'418	6'326	6'326	6'410	6'095	5'928	5'905	6'066	6'071
External offices	686	640	693	752	824	975	1'052	1'170	1'157	1'187	1'237	1'137	1'250	1'243	1'329	1'620	1'676	1'876	2'009	1'993	1'923	1'777	1'943	1'995	2'153	2'595	2'728	3'046	3'166	3'180
Former officials and survivors	2'251	2'329	2'394	2'448	2'540	2'652	2'739	2'796	2'892	2'967	1'266	1'306	1'335	1'316	1'339	1'339	1'387	1'405	1'430	1'451	3'517	3'635	3'729	3'764	3'879	3'991	4'126	4'201	4'322	4'418
TOTAL	5'778	5'859	5'940	6'056	6'238	6'351	6'430	6'592	6'722	6'811	5'952	5'971	6'058	6'029	6'204	6'330	6'352	6'560	6'832	6'858	11'730	11'830	11'998	12'085	12'442	12'681	12'782	13'152	13'554	13'669

Annex VI

Benefit statistics, 2000-2009

Types of benefit	Benefits paid (US dollars)									
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
TOTAL	22'666'418	21'108'044	24'243'752	31'002'992	36'118'293	36'417'562	40'160'176	42'445'067	45'755'980	47'323'439 ¹
Doctors' services	4'254'923	3'943'835	3'750'392	4'175'410	4'657'760	4'546'510	4'706'051	4'934'826	5'507'767	5'618'588
X-rays, laboratory and other tests	912'015	995'143	1'307'756	1'599'173	1'925'623	1'950'418	2'114'074	2'325'218	2'532'843	2'513'701
Special treatments	850'929	702'820	666'608	869'572	990'472	1'021'657	1'107'237	1'178'502	1'241'947	1'301'071
Psychoanalysis and psychotherapy	376'746	370'597	371'690	505'170	629'182	627'164	580'006	647'744	658'671	732'805
Public ward at global fee	925'993	602'565	691'560	1'403'843	1'763'104	1'402'211	1'541'791	1'689'576	1'355'114	2'316'348
Hospital accommodation/clinic accommodation	1'198'397	980'218	1'105'797	1'386'931	1'593'381	1'572'012	1'987'564	1'931'532	1'916'948	2'086'926
Medical care	5'545'609	5'164'506	6'576'266	9'195'989	10'785'557	10'972'970	12'604'913	13'493'504	15'123'399	15'403'815
Post-operative convalescence	149'881	82'642	74'401	130'982	176'121	163'172	190'553	149'022	192'066	170'769
Other convalescences and cures	24'501	39'462	34'189	34'022	24'244	27'423	24'798	28'043	23'988	26'532
Nursing care	991'139	1'024'818	1'266'197	1'425'547	1'920'132	2'087'284	2'548'293	2'637'165	2'804'398	3'043'941
Prescribed medicaments	2'721'165	2'626'361	3'186'033	3'748'133	4'286'466	4'551'562	4'729'683	5'115'203	5'385'996	5'390'404
Dental care	2'757'574	2'676'269	2'881'310	3'416'005	3'607'317	3'646'054	3'801'188	3'888'595	4'288'229	3'897'874
Optical appliances: lenses	557'873	527'939	612'866	709'707	784'284	766'237	823'272	876'216	885'925	907'495
Optical appliances: frames	185'637	174'964	191'979	190'582	197'642	187'200	198'886	197'586	189'906	214'706
Hearing aids	101'551	70'428	106'480	121'787	124'109	156'732	155'114	176'353	187'158	203'525
Other appliances	147'439	119'060	126'045	169'825	195'665	212'534	235'490	274'442	308'575	259'261
Medical travel	50'858	35'811	56'698	75'743	76'557	75'402	178'767	139'242	168'681	189'483
Funeral costs	25'972	27'331	28'033	33'410	23'172	31'589	37'193	31'637	29'375	40'823
Supplementary benefits	888'216	943'275	1'209'452	1'811'161	2'357'505	2'419'431	2'595'303	2'730'661	2'954'994	3'005'372
Exchange rate average US dollar to Swis franc	1.50	1.69	1.68	1.35	1.25	1.24	1.25	1.20	1.19	1.00

¹ The difference with the total shown in the income and expenditure statement (Annex II) is due to the recovery of benefits paid in advance for medical expenses related to service incurred sickness/third party liability.