

STAFF HEALTH INSURANCE FUND
Record of Decisions
of the 266th meeting of the Management Committee

Thursday, 30 September 2021

at 9.30 a.m., Virtual meeting

Present:

Representing the insured persons of the ILO:

Ms. Mireille Ecuivillon (Titular member)
Ms. Catherine Comte-Tiberghien (Titular member)
Ms. Elisabeth Fombuena (Substitute member)
Ms. Azza Taalab (Substitute member)

Representing the Director-General:

Mr. Luca Bormioli (Titular member)
Mr. Tilmann Geckeler (Titular member)
Mr. Fikri Gurzumar (Titular member)
Mr. Sietse Buijze (Substitute member)
Mr. Giuseppe Zefola (Substitute member)

Other attendees:

Mr. Florian Léger, SHIF Executive Secretary
Ms. Corinne Michoud, SHIF Secretary
Ms. Heather Harris, SHIF Claims Supervisor

Apologies for absence were received from:

Representing the insured persons of the ILO
Mr. Pierre Sayour (Titular member)
Ms. Lisa Morgan (Substitute member)

The meeting opens at 9.35 a.m.

In the absence of Mr. Pierre Syour, Chairperson of the SHIF MC, it is chaired by Mr. Fikri Gurzumar, Vice-Chairperson of the MC

Item 1: Approval of meeting agenda
SHIF/MC/21/266/AG

MC refers to document ref. SHIF/MC/21/266/AG and approves the agenda.

Item 2: Approval of the Record of Decisions of the 265th meeting of the Management Committee
(SHIF/MC/21/RD.265)

MC refers to document ref. SHIF/MC/21/RD.265 and approves the Record of Decisions.

Item 3: Update on the SHIF Work Plan for 2021

ES gives an update on the SHIF Work Plan for 2021. Productivity of the Secretariat in claims processing continues to be very high but as the number of claims received is also increasing (in line with the increase in the number of insured persons), the backlog remains high. Regarding SHIF Online, about a quarter of retirees have created a SHIF Online account. SHIF attestations will soon be available on SHIF Online. A new internal audit of the SHIF has started. The audit will review the status of the previous audit recommendations and make new recommendations. A new agreement with a health care cost and billing control provider for insured members in the USA is ready and will be launched in early October.

A representative of the insured persons mentions that she expects the ILO Internal Audit Office to make some recommendations on how the SHIF can improve the services for its members in view of the lack of resources and not only to focus on the past recommendations as this is what the insured persons expect, and that the Chair of the Management Committee should raise this point with IAO. A representative of the administration explains that Internal Audits follow defined terms of reference based on priorities established by the ILO GB and that there is limited scope for changing this process. Another representative of the administration points out that most of the amendments proposed by the Working Group on Governance follow recommendations made by internal auditors, even if some of them were already being considered before the audit.

Item 4: Update from the Working Group on Governance
(SHIF/MC/21/266/4)

Following the recommendations made in 2015 by the ILO Joint Working Group on the Future of the SHIF, in January 2016 the SHIF MC decided to establish a specific Working Group on the Governance of the Fund (SHIFMC/16/RD.233). At the outset this Working Group was mandated to review the role of the SHIF Management Committee in respect of the implementation of the recommendations made by the Joint Future of SHIF Working Group as well as by the internal audit report on the Review of the Payment process of ILO SHIF Claims.

The first report of the WG on Governance was discussed by the MC in July 2017 (SHIF/MC/2017/241/7). In May 2018 (SHIFMC/18/RD.248), the MC decided that the Working Group should consider the following amendments to SHIF Regulations: Article 4.12 (“Executive Secretary of the Fund”) §2, 4.15 (“Consultation of insured persons”), 4.16 (“General meeting”) §3 and 4.17 (“Amendments”) §2. Regarding Article 4.12 §2 it was considered that a change in the Regulations may not be necessary but the authority of the MC should be reinforced in line with Article 4.7 (“Responsibilities of the Management Committee”), for instance as far as the performance evaluation of the SHIF Executive Secretary is concerned. It was also agreed, in the light of the audit recommendations regarding SHIF fraud prevention, that Article 2.11 (“Forfeiture and suspension of benefits”) should be included in the scope of the Working group.

The Working Group continued the discussion and reported on its activities at regular intervals during MC meetings. The composition of the WG changed over time. The Working Group is currently composed of the following MC members: C. Comte-Tiberghien, P. Sayour, E. Fombuena, T. Geckeler, L. Bormioli and is assisted by the Executive Secretary.

A representative of the Working Group on Governance (the rapporteur) presents the package of amendments proposed by the WG and the necessary amendments to the SHIF Regulations and Administrative rules.

Given that the presentations and related discussion take longer than initially expected, it is decided to adjourn this session and continue the discussion in an extended session to be scheduled as soon as possible.

The meeting ends at 11.30 a.m.
